

## Delta Dental Announces System Enhancements Coming Summer 2024

Technology is always improving, and we're improving with it! **Delta Dental of Arkansas plans to go live with enhancements to our administrative systems later this summer.**

We are excited about these upgrades, which will strengthen and modernize our systems, streamline how we work with our network dental offices, and ultimately provide you with a higher level of service. Plus, they'll lay the groundwork for creating innovative benefit designs and new products that will bring more patients to your practice with Delta Dental insurance.

Many of the upgrades are behind the scenes and impact administrative processes on our end. However, there will be changes you'll notice, including a fresh design and new features in our online portal for dental practices.

We will share the details with you and your practice once a date is set for these enhancements to go live.

### What Happens Next?

To ensure a seamless transition this summer, we will keep you updated on important dates and easy ways your practice can prepare. You'll receive an email with our System Enhancements Guide in the next few weeks. The guide will outline important changes you need to be aware of and highlight the new features you can look forward to using when our system enhancements are complete.

### Our Commitment to You

We are committed to ensuring our network providers are supported so you can confidently manage your practice and your patient's experience when they have coverage from Delta Dental. That support starts with setting you up for success with the most efficient and easy-to-use technology. Thank you in advance for your cooperation during this exciting transition.

Our dedicated Professional Relations team is always available to answer questions from

you or your staff. Please do not hesitate to contact them at (501) 992-1710 or [profrelations@deltadentalark.com](mailto:profrelations@deltadentalark.com). And you can always visit [deltadentalark.com/systemupgrade](https://deltadentalark.com/systemupgrade) for the latest updates.

Thank you for being a Delta Dental of Arkansas network dentist and working with us to improve the oral health of all Arkansans!

Yours in good health,  
Delta Dental of Arkansas



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