

Important Update: Delay in Weekly Claims Invoice for August 1 – 4

We are writing to provide an important update regarding your weekly claims invoice for **August 1 – 4, 2024**.

Since you received your last weekly bill, a system update resulted in an inaccurate total of claims paid being calculated for your **August 1 – 4** invoice.

We are in the process of correcting this update. Once resolved, we will generate your weekly claims invoice for **August 1 – 4** and email the invoice to you as soon as possible.

Please note that this issue only affects your invoice for the weekly claims paid from **August 1 – 4**. All previous weekly invoices were accurate and should be paid as invoiced.

Finally, this issue does not impact your July monthly administrative fees invoice with a due date of August 30, 2024.

We apologize for any inconvenience of delaying the delivery of this weekly invoice to you and appreciate your understanding as we work to resolve this issue promptly.

If you have any questions or need assistance with your August 1 – 4 weekly claims invoice, our billing team is available Monday through Friday, 8 a.m. to 4:30 p.m., at (501) 992-1602 or billing@deltadentalar.com.

We know you have many options for benefits and thank you for choosing Delta Dental of Arkansas!

Yours in good health,

Delta Dental of Arkansas

