

Upcoming Changes to Payment Schedules

Dear Providers,

As we prepare for the launch of our enhanced administrative systems later this month, we want to remind you of how often we will be sending paper checks for claims payment.

For offices still receiving claims payments via paper checks, please note that starting July 22, 2024, paper checks will be paid/mailed every 2 weeks. However, checks for Delta Dental Smiles (Medicaid) claims will continue to be paid and mailed weekly.

To streamline your payment experience and ensure prompt receipt of funds, we highly encourage your office to register for Electronic Funds Transfer (EFT) payments. If you wish to sign up for EFT payments, please initiate the process by contacting our Professional Relations team using the information below.

Delta Dental of Arkansas Professional Relations Team

Phone Number: [501-992-1710](tel:501-992-1710)

Email: profrelations@deltadentalark.com

For more details on our upcoming system enhancement, please visit <http://www.deltadentalark.com/systemupgrade>. There you will find all communications we have sent to Providers including our System Enhancements Guide.

Yours in good health,
Delta Dental of Arkansas

