

Delta Dental Announces System Enhancements Coming Summer 2024

Dear Broker Partners,

Technology is always improving, and we're improving with it! **Delta Dental of Arkansas plans to go live with enhancements to our administrative systems later this summer.**

We are excited about these upgrades, which will strengthen and modernize our systems, streamline how we work with our customers, and ultimately provide you with a higher level of service. Plus, they'll lay the groundwork for creating innovative benefit designs and new products that will bring more valuable coverage to your clients.

Many of the upgrades are behind the scenes and impact administrative processes on our end. However, there will be changes you'll notice, including a fresh design and new features in our online portal for brokers, including more visibility into your total book of business with Delta Dental of Arkansas.

We will share the details with you and your clients once a date is set for these enhancements to go live.

What Happens Next?

We'll notify your clients about the system enhancements in a similar email within the next week, but we wanted you to be among the first to know about this initiative. To ensure a seamless transition this summer, we will keep you updated on important dates and easy ways you and your clients can prepare. You'll receive an email with our System Enhancements Guide in the next few weeks. The guide will outline important changes you need to be aware of and highlight the new features you can look forward to using when our system enhancements are complete.

Our Commitment to You

We are committed to ensuring that brokers like you are supported so you can confidently sell and administer Delta Dental of Arkansas plans. That support starts with setting you up for success with the most efficient and easy-to-use technology. Thank you in advance for

your cooperation during this exciting transition.

Our dedicated sales and account management teams are always available to answer your questions. Please do not hesitate to contact them or visit deltadentalark.com/systemupgrade for the latest updates.

We know you have many options for benefits and thank you for recommending Delta Dental of Arkansas!

Yours in good health,
Delta Dental of Arkansas



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