

Important Update: Changes to Commission Statement Delivery Method

Dear Valued Broker Partner,

At Delta Dental of Arkansas, we value our partnership and appreciate your dedication to providing your clients with quality dental and vision insurance solutions.

We are writing to inform you of an important change regarding the delivery of commission statements for your book of business with Delta Dental. **As of March 31, 2024, our online portal (Producer Toolkit) for commission statements will be sunset.** The commission statement posted on March 11, 2024, was the last one, and it will reflect your book of business as of the end of February 2024.

Moving forward, we are committed to providing you with a more secure and efficient method for receiving your monthly commission statements. **Starting April 2024, all commission statements will be emailed to you around the 11th of each month. The emails will be encrypted to ensure the security of these communications.**

Additionally, we are working to launch a new online portal, scheduled to be available by the end of 2024. Once launched, this portal will serve as the one place where you can conveniently access not only your commission statements but also other essential book of business data. In the interim, we appreciate your cooperation as we transition to the encrypted email method for commission statement delivery.

Before the end of March, you will receive detailed instructions on accessing the encrypted emails and retrieving your monthly commission statements. These instructions will guide you through a seamless transition, ensuring you can easily and securely access the information you need.

If you have any questions or concerns regarding the sunsetting of the Producer Toolkit or the new process for receiving commission statements, please don't hesitate to reach out to our Sales Support Team at [\(501\) 992-1883](tel:5019921883) or ARSalesSupport@deltadentalar.com. They will be happy to assist you and provide any necessary clarification.

We appreciate your understanding and cooperation as we implement these changes to improve the efficiency and security of our commission statement delivery process. Thank you for your continued partnership, and we look forward to supporting your success as a valued partner with Delta Dental of Arkansas.

Yours in good health,
Delta Dental of Arkansas

